



LEFKE AVRUPA ÜNİVERSİTESİ
EUROPEAN UNIVERSITY OF LEFKE

**DEPARTMENT OF
CIVIL AVIATION & CABIN SERVICES**

PROGRAM INFORMATION

www.eul.edu.tr

PROGRAM INFORMATION

Program Name and Degree Awarded

Civil Aviation and Cabin Services

Duration of Studies

2 Years- 4 Semesters

Total Credits / ECTS

72/118

Language of Instruction

English

Mission and Vision

Mission

The 2-Year Civil Aviation and Cabin Services Program aspires to be a nationally recognized center of excellence in aviation education, dedicated to cultivating highly competent, safety-conscious, and service-oriented professionals equipped to meet the dynamic demands of the global aviation industry. Grounded in international standards and industry best practices, the program aims to bridge theoretical knowledge with hands-on training in aviation operations, in-flight service, safety protocols, and intercultural communication.

Our vision is to empower graduates with the critical skills, ethical foundations, and adaptive capabilities necessary to excel in diverse roles within airline and airport environments. Through a curriculum informed by current industry trends and stakeholder collaboration, we seek to contribute to the advancement of civil aviation and uphold the highest levels of service quality, safety, and professionalism.

Vision

The vision for civil aviation and cabin services is to build a safe, sustainable, and technologically advanced air transport system that enhances global connectivity and passenger experience. Civil aviation aims to support economic growth while reducing environmental impact, integrating innovation across operations and services.

Cabin services will focus on delivering high-quality, culturally sensitive, and customer-centered experiences, combining human touch with digital advancements. Through ongoing training, safety protocols, and service excellence, the sector seeks to create a more efficient, inclusive, and resilient future for global air travel.

Program Objectives

1. Develop Core Aviation Competencies

To provide students with a comprehensive understanding of civil aviation systems, regulatory frameworks, airline operations, and safety protocols, in alignment with international standards.

2. Enhance Cabin Service Proficiency

To train students in the principles and practices of exceptional cabin service, including in-flight safety, customer service excellence, cultural sensitivity, and emergency response.

3. Promote Safety and Security Awareness

To instill a strong commitment to safety, security, and risk management in all aspects of aviation and cabin operations, adhering to global aviation safety standards.

4. Foster Communication and Interpersonal Skills

To develop effective communication, teamwork, and conflict resolution skills essential for delivering high-quality service in diverse and dynamic environments.

5. Integrate Technological and Operational Knowledge

To introduce students to emerging technologies and digital systems used in modern aviation and cabin service operations, enhancing operational efficiency and passenger satisfaction.

6. Encourage Ethical and Professional Conduct

To promote ethical decision-making, responsibility, and professional behavior consistent with the expectations of the international aviation industry.

7. Support Lifelong Learning and Career Development

To prepare graduates for continuous personal and professional development, enabling them to adapt to the evolving demands of the aviation sector.

Program Learning Outcomes

1. Demonstrate Knowledge of Civil Aviation Systems

Articulate the structure, functions, and regulatory frameworks of global and domestic civil aviation systems, including compliance with ICAO and IATA standards.

2. Apply Aviation Safety and Security Protocols

Implement industry-standard safety, security, and emergency procedures to ensure the protection of passengers, crew, and aircraft.

3. Deliver High-Quality Cabin Services

Provide professional, culturally sensitive, and customer-oriented in-flight services that enhance passenger satisfaction and brand loyalty.

4. Communicate Effectively in Multicultural Settings

Exhibit proficient verbal and non-verbal communication skills necessary for effective interaction with passengers, crew, and stakeholders from diverse cultural backgrounds.

5. Utilize Technological Tools and Systems

Operate relevant aviation and service technologies, including digital booking systems, cabin management software, and safety equipment, to improve operational efficiency.

6. Demonstrate Professionalism and Ethical Conduct

Exhibit responsibility, integrity, and ethical behavior in adherence to aviation industry norms and professional standards.

7. Work Collaboratively in Team Environments

Function effectively as a team member in dynamic and high-pressure environments, demonstrating adaptability, leadership, and problem-solving skills.

8. Engage in Lifelong Learning and Industry Development

Recognize the importance of continuous learning and stay informed about current trends, innovations, and regulatory changes in the aviation and airline service sectors.

Curriculum

1. First Year Fall

COURSE CODE	COURSE NAME	(T-A-L)K	ECTS	TYPE
UFLE01	FOREIGN LANGUAGE I	(3-0-0)3	3	ELECTIVE
UTEC01	UNIVERSITY ELECTIVE I	(3-0-0)3	5	ELECTIVE
CACS101	PRINCIPLES OF CIVIL AVIATION	(3-0-0)3	6	MANDATORY
CACS109	FOOD SANITATION AND SAFETY	(3-0-0)3	5	MANDATORY
COMN104	PSYCHOLOGY	(3-0-0)3	5	MANDATORY
CACS103	INTRODUCTION TO PUBLIC RELATIONS AND ADVERTISING	(3-0-0)3	6	MANDATORY

2. First Year Spring

COURSE CODE	COURSE NAME	(T-A-L)K	ECTS	TYPE
CACS102	GROUND HANDLING SERVICES	(3-0-0)3	5	MANDATORY
COMN120	PRINCIPLES OF LAW	(2-0-0)2	6	MANDATORY
UFLE02	FOREIGN LANGUAGE II	(3-0-0)3	3	ELECTIVE
COMN115	SOCIOLOGY	(3-0-0)3	5	MANDATORY
UFRC01	UNIVERSITY ELECTIVE I	(3-0-0)3	4	ELECTIVE
CACS130	FIRST AID	(3-0-0)3	5	MANDATORY
UHTC02	TURKISH	(2-0-0)2	2	ELECTIVE

3. Second Year Fall

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FLEL02	FOREIGN LANGUAGE ELECTIVE II	(3-0-0)3	6	ELECTIVE
COMN204	ETHICS IN PROFESSION	(3-0-0)3	5	MANDATORY
CACS210	FOOD AND BEVERAGE MANAGEMENT	(3-0-0)3	6	MANDATORY
CACS204	HUMAN RESOURCES MANAGEMENT	(3-0-0)3	6	MANDATORY
UHTC01	HISTORY	(2-0-0)2	2	ELECTIVE
CAEL01	TECHNICAL ELECTIVE I	(3-0-0)3	5	ELECTIVE

4. Second Year Spring

COURSE CODE	COURSE NAME	(T-A-L)K	ECTS	TYPE
FLEL01	FOREIGN LANGUAGE ELECTIVE I	(3-0-0)3	6	ELECTIVE
CACS205	FOOD AND BEVERAGE SERVICE	(3-0-0)3	4	MANDATORY
CACS209	TOURISM GEOGRAPHY	(3-0-0)3	6	MANDATORY
CACS201	AVIATION RULES AND PROCEDURES	(3-0-0)3	5	MANDATORY
OSHE201	OCCUPATIONAL SAFETY AND HEALTH	(3-0-0)3	5	MANDATORY
UFRC02	UNIVERSITY ELECTIVE II	(3-0-0)3	4	ELECTIVE

Career Opportunities

Graduates of the Civil Aviation and Cabin Services program are equipped for a wide range of careers within the aviation and airline industry. The program prepares students for roles that require strong safety knowledge, service excellence, and operational competence. Potential career paths include:

- **Cabin Crew / Flight Attendant** – Ensuring in-flight safety and delivering customer service.
- **Ground Services Agent** – Handling check-in, boarding, and passenger assistance.
- **Airport Operations Officer** – Managing day-to-day airport activities and logistics.
- **Airline Customer Service Representative** – Supporting passengers across all travel stages.
- **Cabin Services Supervisor** – Leading cabin crew and overseeing in-flight operations.
- **In-Flight Services Trainer** – Educating crew in safety, service, and communication.
- **Crew Scheduling Coordinator** – Planning flight crew rosters and ensuring compliance.
- **Corporate Jet Attendant** – Providing premium service on private or chartered flights.

Contact Information

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